Transactions Processed per Teller

Benchmarks, Definition & Measurement Details





Transactions Processed per Teller

Definition & Measurement Details



What is Transactions Processed per Teller?

The number of transactions processed by all branch tellers divided by the average number of tellers working within the retail branch(es) over the same period of time. Common transactions carried out by tellers include deposits, withdrawals, wire transfers and money orders.



opsdog-kpi-report.transactions-per-teller.Sample

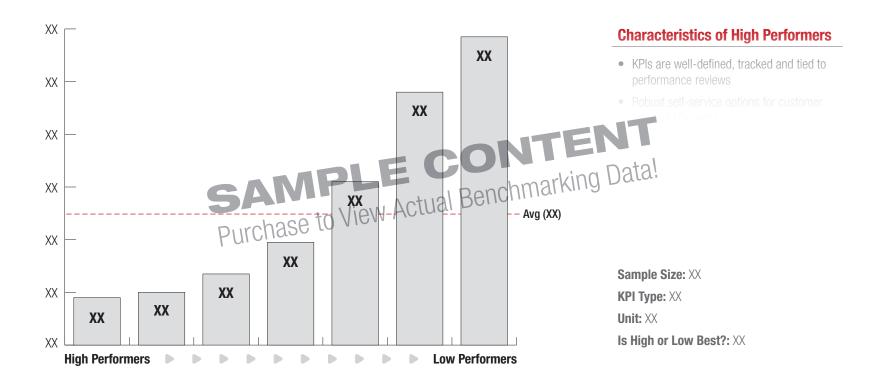
Transactions Processed per Teller

Benchmarks & Characteristics of High Performers



Transactions Processed per Teller

Number of Transactions Processed / ((Number of Tellers at Start of Measurement Period) + Number of Tellers at End of Measurement Period) / 2)



How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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