## **OpsDog KPI Reports**

# **T&E Payment Error Rate**

Benchmarks, Definition & Measurement Details

# SAMPLE CONTENT & DATA



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2017 Edition

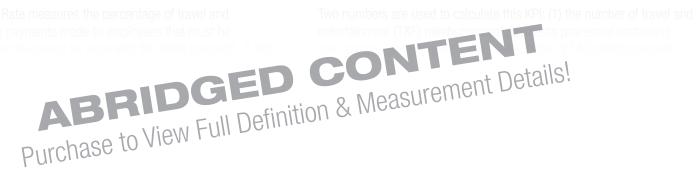
# **T&E Payment Error Rate**

**Definition & Measurement Details** 



### What is T&E Payment Error Rate?

The number of travel and entertainment (T&E) reimbursement payments that contain an error (not paid, incorrect amount, applied to wrong employee, not processed on-time, etc.) divided by the total number of T&E reimbursement payments processed over the same period of time, as a percentage.



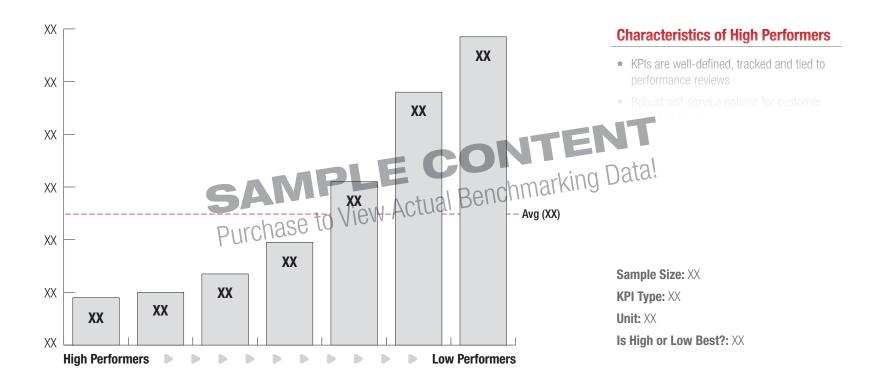
# **T&E Payment Error Rate**

Benchmarks & Characteristics of High Performers



## **T&E Payment Error Rate**

(Number of T&E Expense Payments Containing an Error / Total Number of T&E Expense Payments Processed) \* 100



**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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