

Uncompensated Care Expense as a Percentage of Gross Patient Revenue

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Uncompensated Care as a Percentage of Revenue

Definition & Measurement Details



What is Uncompensated Care Expense as a Percentage of Gross Patient Revenue?

The dollar amount of charity and bad debt-related expense incurred by the healthcare facility divided by the total dollar amount of revenue generated by the healthcare facility over the same period of time, as a percentage.

Why should this KPI be measured?

Uncompensated Care Expense as a Percentage of Gross Patient Revenue measures the dollar amount of charity and bad debt-related expense incurred by the healthcare facility in relation to the total

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the dollar amount of charity and bad debt-related expense incurred by the healthcare facility, and (2) the total dollar amount of revenue generated by the healthcare facility

ABRIDGED CONTENT
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Uncompensated Care as a Percentage of Revenue

Benchmarks & Characteristics of High Performers



Uncompensated Care Expense as a Percentage of Gross Patient Revenue

(Amount of Charity and Bad Debt-Related Expense Incurred / Total Amount of Revenue Generated) * 100



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

SAMPLE CONTENT
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Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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