

Undamaged Supplier Shipment Rate

Benchmarks, Definition & Measurement Details

**SAMPLE
CONTENT & DATA**



Undamaged Supplier Shipment Rate

Definition & Measurement Details



What is Undamaged Supplier Shipment Rate?

The total number of orders received from suppliers without any damage divided by the total number of supplier orders received over the same period of time, as a percentage.

Why should this KPI be measured?

Undamaged Supplier Shipment Rate measures the consistency with which suppliers deliver undamaged shipments to the company. A low value for this KPI may suggest that the company has not created

How is this KPI calculated?

Two values are used to calculate this KPI: (1) the number of orders received from suppliers without any damage, and (2) the total number of supplier orders received over the same measurement period. Damaged

ABRIDGED CONTENT
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Undamaged Supplier Shipment Rate

Benchmarks & Characteristics of High Performers



Undamaged Supplier Shipment Rate

(Total Number of Undamaged Orders Received / Total Number of Orders Received) * 100



Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

How to read this chart: This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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OpsDog, Inc.

1502 Augusta Dr., Suite 200

Houston, TX 77057

Tel: 844-650-2888