

# Cost per FX Trade (Back Office)

*Benchmarks, Definition & Measurement Details*

**SAMPLE  
CONTENT & DATA**



# Cost per FX Trade (Back Office)

Definition & Measurement Details



## What is Cost per FX Trade (Back Office)?

The total cost of processing Foreign Exchange (FX) trades within the back office divided by the total number of FX trades processed over a certain period of time. Back office costs related to FX trades include labor, overhead and technology expense related to trade affirmation, trade confirmation, trade clearing and trade settlement.

## Why should this KPI be measured?

Cost per FX Trade (Back Office) measures the operational efficiency of foreign exchange trading processes. A high value for this KPI may suggest slow trade settlement times, high rates of trade rejection for

## How is this KPI calculated?

Two values are used to calculate this KPI: (1) the total cost of processing FX trades within the back office, and (2) the total number of FX trades processed over a certain period. Back office trade costs

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# Cost per FX Trade (Back Office)

Benchmarks & Characteristics of High Performers



## Cost per FX Trade (Back Office)

Back Office FX Trading Cost / Total Number of FX Trades Processed



### Characteristics of High Performers

- KPIs are well-defined, tracked and tied to performance reviews
- Robust self-service options for customer

Sample Size: XX

KPI Type: XX

Unit: XX

Is High or Low Best?: XX

**How to read this chart:** This chart summarizes the performance gaps between high (Top 5%), mid (Median) and low (Bottom 5%) performers for this Key Performance Indicator (KPI). For example, the column labeled "Top 5%" represents a company that outperformed 95% of the peer group observed for this metric.

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