

opsdog

WORKFLOW

UTILITIES

Commercial & Industrial Projects

The OpsDog Service Industry Hierarchy

- Utilities
 - Telecommunications
 - Business & Consumer Services
 - Healthcare Operations
 - Leisure & Hospitality
 - Media Services
- Production & Generation
- Transmission & Delivery
 - Operations & Maintenance**
 - Commercial & Industrial Projects**
- Utilities Customer Service
- Renewable Energy
- Energy Retailing
- Sewage Treatment Plant

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Commercial & Industrial Projects: Workflow

- Project Coordination
- Energy Efficiency Projects

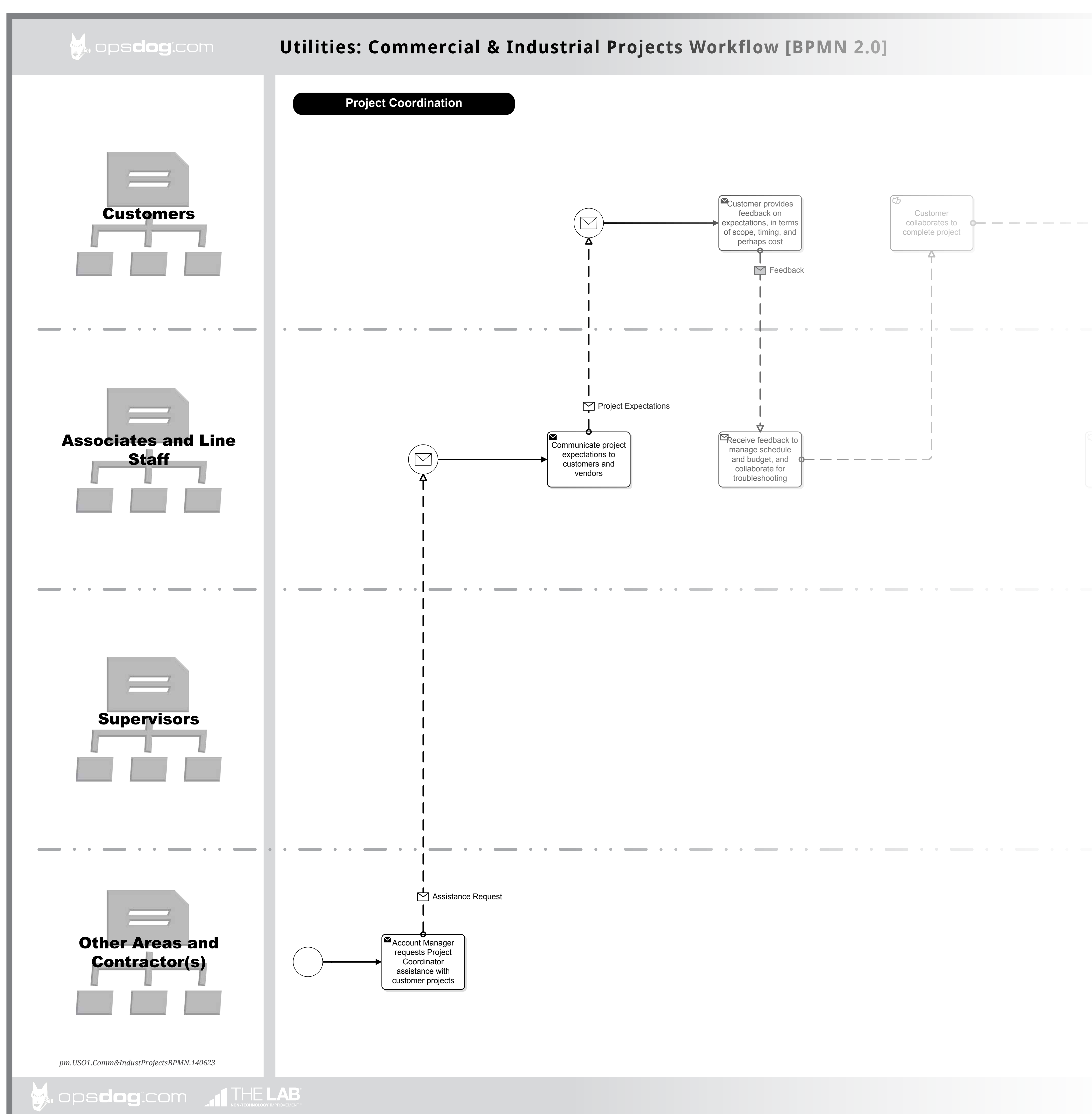
Workflow Description

The planning, initiation, and overall coordination of commercial and industrial projects. Includes initial customer communication, research, issue identification, proposal generation, project planning, and execution.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



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