

opsdog

WORKFLOW

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT

UTILITIES

Operations Budgeting

EPN 2.0 FORMAT!

The OpsDog Service Industry Hierarchy

- Utilities
 - Telecommunications
 - Business & Consumer Services
 - Healthcare Operations
 - Leisure & Hospitality
 - Media Services
- Production & Generation
- Transmission & Delivery
 - Operations & Maintenance**
 - Operations & Maintenance Budgeting**
- Utilities Customer Service
- Renewable Energy
- Energy Retailing
- Sewage Treatment Plant

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Operations & Maintenance Budgeting: Workflow

- Annual O&M Budgeting
- Monthly O&M Reporting

Workflow Description

The budgeting and reporting related to utilities operations and maintenance procedures. Includes research, report creation, and publication of utilities operations and maintenance performance information.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

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Utilities: Operations & Maintenance Budgeting Workflow [BPMN 2.0]

Performance & Budget Department

Central Business Planning [CBP]

Project Leads

Annual O&M Budgeting

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graph LR
    Start(( )) --> T1[Identify upward and downward pressures]
    T1 --> T2[Continue identifying pressures using the December year-end actuals]
    T2 --> T3[Review and discuss upward/downward pressures with management]
    T3 --> T4[Present findings/outcomes to Central Planning]
    T4 -- Findings --> T5[Evaluate findings and issue plan targets to Performance and Budget Departments]
    T5 --> T6[Send revised targets back]
    T6 -- Revised Targets --> T7[Communicate plan targets to each respective group within the Division]
    T7 --> End(( ))
  
```

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