

opsdog

WORKFLOW

UTILITIES

Smart Meter Operations

The OpsDog Service Industry Hierarchy

- Utilities
 - Telecommunications
 - Business & Consumer Services
 - Healthcare Operations
 - Leisure & Hospitality
 - Media Services
- Production & Generation
- Transmission & Delivery
 - Operations & Maintenance**
 - Smart Meter Technical Operations**
 - Utilities Customer Service
 - Renewable Energy
 - Energy Retailing
 - Sewage Treatment Plant

www.OpsDog.com | info@OpsDog.com | Phone: 201.526.1200 | www.TheLabConsulting.com

Smart Meter Technical Operations: Workflow

- A Network Health Monitoring
- B Network Development & Optimization
- C Network Application Ownership

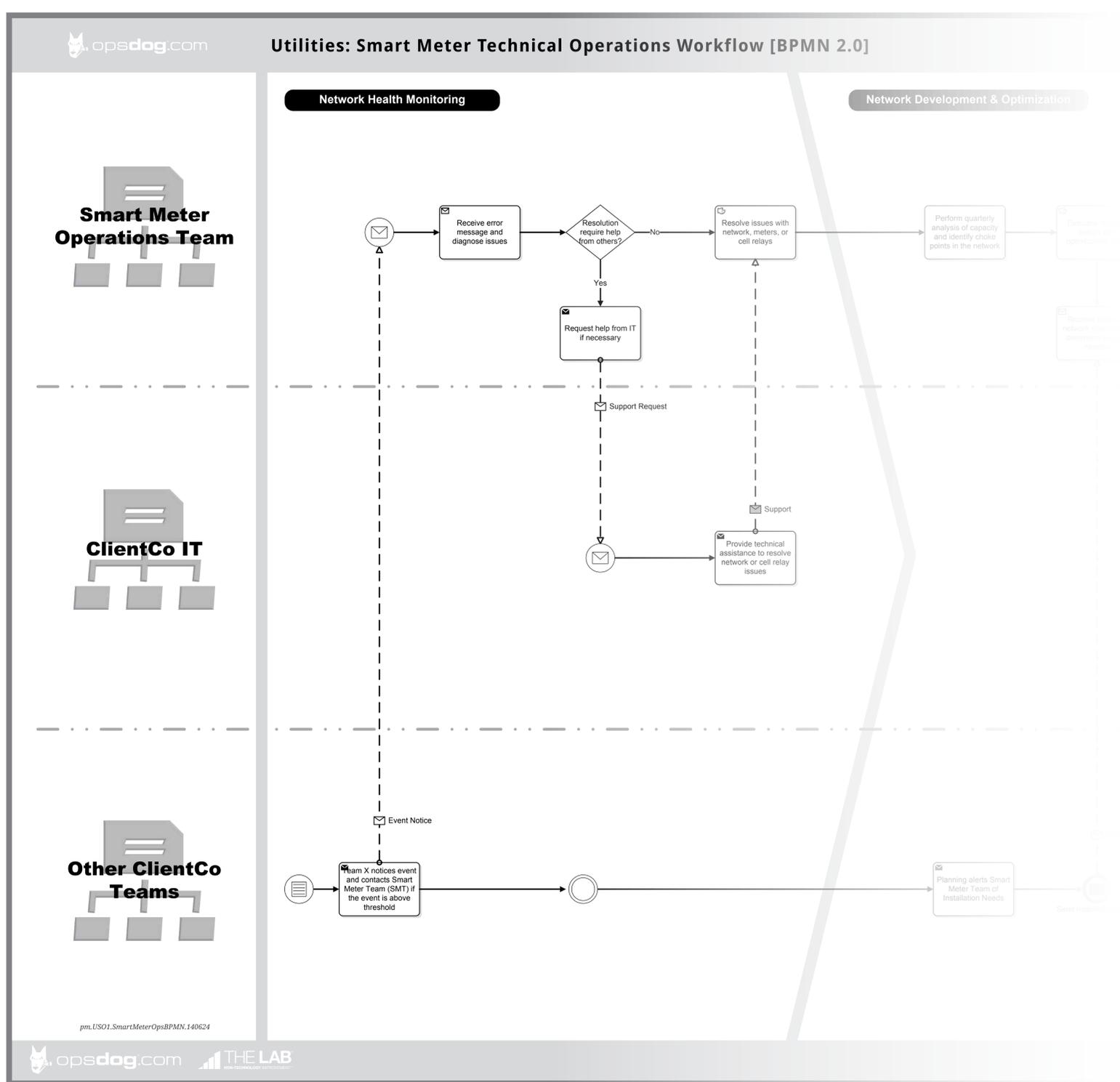
Workflow Description

The monitoring of overall electrical meter network health and resultant troubleshooting and, installation and optimization of IT systems and applications.

Legend

- Start Event
- Intermediate Event
- End Event
- Gateway
- Group
- Task
- Expanded Sub-Process
- Pool
- Sequence Flow
- Message Flow

DO-IT-YOURSELF BUSINESS PROCESS IMPROVEMENT



Login to **OpsDog** to purchase the full workflow template (available in PDF, Visio, PPT)

New users get \$20 off their first purchase (registration is FREE!)